

TRAMIGO

TRAMIGO ASSET TRACKER COMPLETE SOLUTION

Quick Start Guide

WELCOME

Thank you for choosing Tramigo

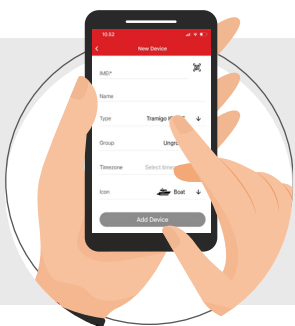
Download the Tramigo application from:



1- **Download** the TramigoApp to your mobile phone and **create** an account



2- Select **"Add"** to add your new device, then **choose** Tramigo IQL-AT for device Type



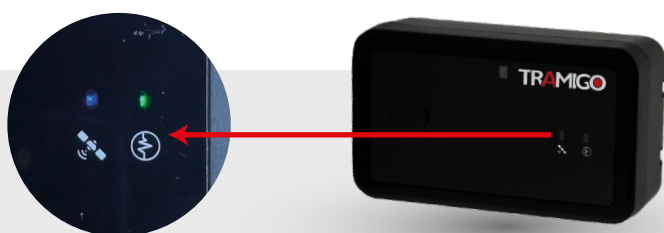
3- **Scan** or insert the **IMEI** code found on the side of your device



4- Charge the device with the **wireless charger** before using it. Tramigo logo should face up while charging

The LED lights on the device (**green** and **blue**) will blink once the device has been positioned correctly

When the device is correctly positioned on the charger, the charger's LED light will change (depending on the charger but usually from **red** to **blue**)



5- If you want to ensure the device is **ON**, hold the **button on the device for 5 seconds** to see the lights **blink**

If the lights do not blink, place the device back onto the wireless charger

It **takes 4-5 hours to recharge a full battery**. The LED lights on the device will become constant once it has been fully charged



6- Once the device is charged and added to TramigoCloud - it is ready to report

You should be aware that GPS might not operate properly in enclosed spaces (buildings)

In order to enable the GPS connection for the first time, we recommend taking the device outside or placing it near a window



The default device reporting configuration is:

- **Not moving: every 24 hours (one notification per day)**
- **Moving: every 10 minutes**



For more information on how to configure the device in the control centre, follow the QR code

+ Additional controls:

- Track your vehicle with TramigoApp and explore tracking features and alarms like **motion detection, live tracking, geofencing, etc**
- Use geofencing to get notified when a device leaves or enters a designated area

LED lights specifications



Lights are blinking: The device searches for GSM and GPS signals



Lights blinks when the device is on the charger: The device is charging



No light when pressing: device is OFF / not charged



Both lights light up when you press or hold the device button: The device is connected and working as it should



Additional controls:

The time it takes to discharge the battery varies depending on the reporting frequency

Example, the below table shows the battery life with different reporting frequencies

Reporting frequency	Battery life in days
1 min	9 days
10 min	20 days
1hr	172 days
1 day	1 year

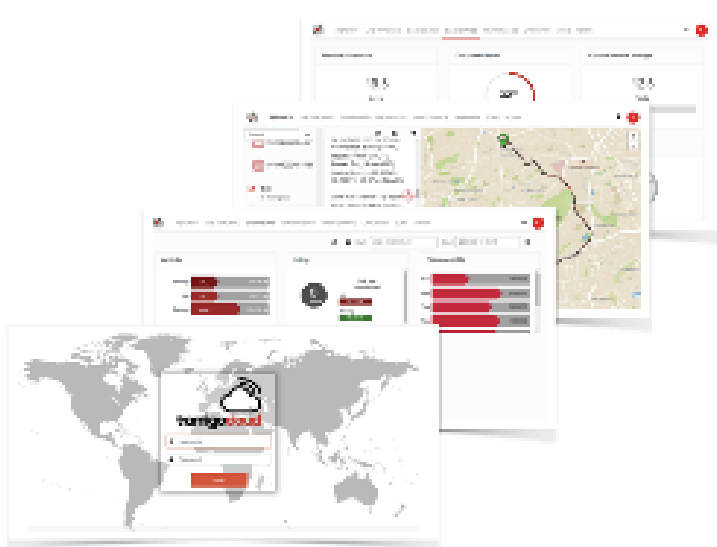


Troubleshooting

- The charger blinks when the device is on: make sure you use Tramigo cable, Tramigo charger, and Tramigo wall plug. Cables, chargers, or wall plugs that are not compatible with the charger may affect the charging process
- The device doesn't report: Ensure the device is charged as well as there is a GPS connection and signal. The unit will appear online with a grey bar if there is no GPS signal

- The device doesn't report as frequently as I want:
Reconfigure the device in the control centre
- The device vibrates: The battery is low and requires charging. You can also check the battery's charge state through TramigoApp or TramigoCloud

In the default configuration, the device reports its location every 10 minutes when it's moving and every 24 hours when it's parked. Thus, it can go up to 4 months without charging. The device takes approximately 4-6 hours to charge



TramigoCloud is recommended
for tracking bigger fleets

For more information
Visit tramigo.com